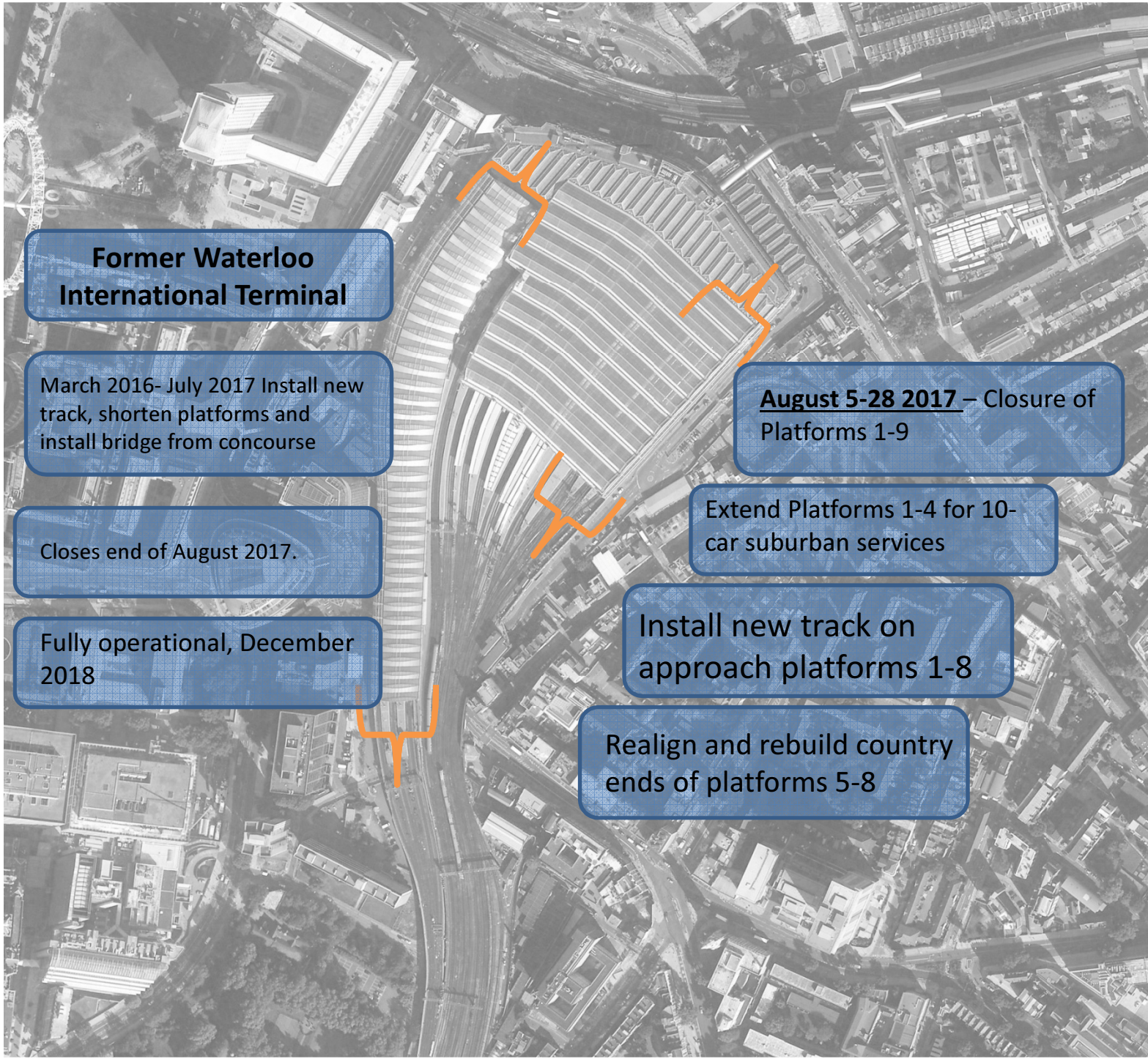


/// // // // // // // //

WATERLOO & SOUTH WEST UPGRADE

Summer 2017





**Former Waterloo
International Terminal**

March 2016- July 2017 Install new track, shorten platforms and install bridge from concourse

Closes end of August 2017.

Fully operational, December 2018

August 5-28 2017 – Closure of Platforms 1-9

Extend Platforms 1-4 for 10-car suburban services

Install new track on approach platforms 1-8

Realign and rebuild country ends of platforms 5-8



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

**Saturday 5th to early hours of Tuesday 29th August
2017**

Platforms 1 – 9 at Waterloo and Up and Down Main Slow lines to
Queenstown Road

Two lines closed so main suburban trains will share the Up and
Down Main Fast lines with main line trains.



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

Major communications campaign started in August

- 'Phase 2' of that campaign started 26 January
- 60 events in stations and on trains completed
- Very high profile campaign, includes newspaper, online and radio advertising
- Also using on train and in station opportunities, announcements, posters, window stickers
- Welcome any help you can provide to reach passengers, businesses and other stakeholders



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

What are we telling people?

- Publishing draft weekday morning timetable
- Publishing 'Trains per Hour' map for morning, evening and off peak for every station to help 'at a glance' planning
- Providing alternative travel advice where possible at the moment
- All of the above will be available online and is well in advance of industry standard and is intended to help passengers 'plan ahead'



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

The impact on services and passenger journeys does vary by station and line of route:

- The following is based on the current plan and what we are telling passengers



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

Exeter St Davids - Crewkerne

- Maintains frequency of 1 Train per Hour to and from Waterloo (morning, evening and off-peak)
- First departure from Exeter St Davids remains 05.10 (arrives into Waterloo 08.57)
- Expect London Waterloo to be much busier than usual, particularly if travelling home in the evening
- There may be systems in place to manage numbers in and out of station



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

Yeovil Junction - Overton

- Reduced service to London Waterloo
- 1 Train per Hour instead of 2 during morning peak
- Some further changes off peak
- 1 Train per Hour from Waterloo during evening peak
- All trains will run at maximum length wherever possible



WATERLOO & SOUTH WEST UPGRADE

Summer 2017

Please Plan Ahead:

- Check the advice for other stations nearby if possible. They might have more frequent or less crowded trains
- Travel earlier or later than normal. The busiest trains arrive into London between 8am and 9am and leave London between 5.30 and 6.30pm.
- Not travelling. If you are able to do so you might want to consider working from home or planning a holiday for some or all of this time